



Instructions on withdrawal

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason. The withdrawal period will expire after 14 days from the day of the conclusion of the contract. After the withdrawal period has expired and before the registration deadline for the booked test date, a partial refund of the participation fee is possible. Outside the withdrawal period and after the registration deadline for the booked test date, a refund of the participation fee is excluded. To exercise the right of withdrawal, you must inform us (ITB Consulting GmbH, Koblenzer Straße 77, 53177 Bonn; Telefax: 0228-82090-38; E-Mail: test-info@itb-consulting.de) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model withdrawal form, but it is not obligatory. You may also fill out and submit a clear statement of withdrawal electronically on our website <https://itb-academic-tests.org/en/instructions-withdrawal>. If you make use of this option, we will immediately send confirmation (e.g., via email) that we have received your withdrawal. To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will carry out such reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement.



Model withdrawal form

Complete and return this form only if you wish to withdraw from the contract.

To: ITB Consulting GmbH
Koblenzer Straße 77
53177 Bonn

Telefax: 0228-82090-38

E-Mail: test-info@itb-consulting.de

I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract of sale of the following goods (*)/for the provision of the following service (*):

Ordered on _____.____.20____/received on _____.____.20____

Name of consumer(s)

Address of consumer(s)

_____.____.20____
Date

Signature of consumer(s)
(only if this form is notified on paper)

(*) Delete as appropriate.